

Digital Collection FAQs

How titles can I can I have out on my ebook account at any one time?

You now have 2 accounts – a standard library account at ipac.adelaidecitycouncil.com, which lets you have up to 30 items at one time (as it always has), and a ebook account at ebooks.adelaidecitycouncil.com, which lets you have up to 4 items out at one time.

What is the login to my ebooks account?

The login to your ebooks account is the same as the login for your existing library account – your library barcode and pin number

How do I check how many ebooks I have out?

To check your ebook account, you need to go to ebooks.adelaidecitycouncil.com and click on “My e-book Account”

I can't login – a message says I am blocked?

You cannot login (and therefore download) if you have more than 2 items overdue, or more than \$10 in fines on your standard library account

How do I request a book?

If a book is already on loan, there will be a link saying “Request Item” next to it. Click on the link and enter your email address, and you will be placed in the queue. When a requested eAudiobook or eBook becomes available, an email will be sent. You have five days to check it out before it goes to the next person in the queue.

Can I renew a book I have on loan?

No. You must wait for it to expire and reborrow it. If it is on reserve, you need to place a request on it

Can I download ebooks to any equipment in the library?

You can go as far as borrowing items on the public pc's, but you cannot download on them.

Is my device/ereader compatible with your collection?

Visit www.overdrive.com/drc to determine if your device is compatible

Can I download titles directly to my mobile device?

You can download titles directly to portable devices with Windows Mobile 5 or 6, BlackBerry v4.7 (touch screen) BlackBerry v4.5 (non-touch screen), iPhone/iPad/iPod touch with iOS v4.0, or Android v1.5.

To download titles you need to install the “Overdrive” App on your device. This is available on your device at whatever marketplace is associated with it ie App store for apple, Marketplace for Android

e-Audiobooks

What software do I need to download an e-audiobook?

You need to download Overdrive Media Console to your PC, which is available at <http://www.overdrive.com/software/omc/>

Are eAudiobooks compatible with iPod or Mac?

There are two types of eAudiobooks, WMA and MP3 titles. MP3 audiobooks can be downloaded to iPods and Macs. WMA files will not play on Macs.

Check <http://www.overdrive.com/drc> to see what is required to play an eAudiobook

Can I return an eAudiobook early?

No, an eAudiobook will only be returned once the loan period expires. There is no option to return it early.

Should I download an eAudiobook in parts, or all at once?

eAudiobooks can be very large files, so the best thing to do is to download in parts. Usually you will fit one part only on to a CD if you wish to burn it

Can I renew an eAudiobook?

No. You need to wait for the item to expire, and then reborrow it

eBooks

What software do I need to download eBooks?

You need to download Adobe Digital Editions to read ebooks on your PC. This is available at <http://www.adobe.com/products/digitaleditions/>

How long is the loan period for eBooks?

The loan period is either 7, 14 or 21 days. You decide what borrowing period you want when you check out the item.

Can I return an eBook early?

Yes, you can return eBooks early through Adobe Digital Editions, or on your mobile device.

What software do I need to read eBooks?

- For mobile devices, add the Overdrive Media Console app to your device
- For PC, Mac and supported eBook reading devices, you need [Adobe Digital Editions](#).

What is an Adobe ID and why do I need one?

An Adobe ID is related to the security on the book itself and allows you to access Adobe DRM protected items. A user must have an Adobe ID if they want to access their books on more than one PC, or device.

If users choose not to obtain an Adobe ID, then they will be able to download items to one computer only. They will have to read the ebook on that computer. They will not be able to transfer the books to a device, or download directly to a device.

An Adobe ID can be obtained from <http://www.adobe.com>

What devices can I download my books, transfer my books to?

Check <http://www.overdrive.com/drc> for compatible devices

Please note the Kindle is not compatible for Australian users of this system at this time